

Snowy Vineyard Cottage

Terms and Conditions

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Self contained accommodation has a minimum stay of 2 nights.
You may stay for up to 3 months.

The house is fully furnished with fully equipped kitchen, laundry facilities, TV, CD/
Radio & DVD.

Blankets, Mattress covers, doonas and Pillows are provided but does not include linen.
You can supply your own linen alternatively we can supply for \$10 per bed per stay.

Utilities are included in the quoted rate.

Long stay guests with wholesale rate may be billed for electricity used.

A departure cleaning fee may be payable (see below)

Please note that the rates listed on the web are subject to change at anytime.

We respect your right to have a great time but we do have a no party policy.

(Party means a gathering of people invited or not who are drinking, dancing, playing
loud music or are excessively boisterous.)

We have a no smoking inside the property policy, outside smoking permitted but please
don't deposit butts in the garden, extinguish and dispose of in the rubbish bin.

Key Collection

We will either meet you at the property, or in Berridale for key collection. Alternatively
the keys will be in the Kitchen on the key hook. Please call 0425264070 (David) or
0414445688 (Sue) a few days before arrival to confirm key arrangements.

Check in & Check out

Check in time is after 2pm and check out is before 10am unless alternative
arrangements are made.

Bookings

Bookings are confirmed following receipt of the rental payment / deposit and return
page 2 of this document.

Accommodation is paid for in advance on or prior to check in. Fax to 1800 021 986 or
scan and email to stay@snowyvineyard.com

Refund / Cancellation Policy

We will refund any prepaid amounts (less a \$100 administration fee) if the property can
be rebooked for the dates of your booking. If a substitute booking cannot be found,

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cancellation fees are as per the following schedule:

Cancellation:	Over 60 days before arrival	- full refund (less administration fee)
	0 - 60 days before arrival	- 50% refund

Reductions of stay: If you reduce your stay without notice, your full stay will be charged

Extensions Please let us know if you would like to extend your stay.

Payment

We accept Visa and MasterCard credit cards, cash, *cheques and direct bank deposits.

*Make payable to. Bindip Holdings T/as Snowy Vineyard Estate.

Full payment must be made if less than 30 days from booking date to stay date

Contact.

Your contact is David or Sue Lowe on 0425 264 070 or 0414 445 688 for any problems you may have from 7am - 8pm Please leave a message for after hours problems or call 1300 7666 08

Telephone

All outgoing calls and internet usage will be charged at cost.

Damages and breakages

Breakages, damage, and marks on walls as a result of the occupancy will be paid for by the client. A credit card security deposit is required prior to occupancy. We reserve the right to charge the guest a cleaning fee if the property is left untidy. (Subject to cleaners quote)

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***On signing this form you are agreeing to the terms and conditions.**

Accommodation at The Snowy Vineyard Cottage.

Name of Guest _____

Address. _____

Contact Phone _____ Drivers License _____

Signature _____

I have read and understood the terms and conditions

Master / Visa Card Number _____

Name of Cardholder _____

OR Direct Deposit To Snowy Vineyard Estate BSB: 062 915 A/C: 10105446

Expiry Date ____/____/____ CCV _____

Number of guests Adults____ Children____

I Do / Do Not require linen @\$10 per bed per STAY (Not per night)

Linen Charge \$_____ Per stay

Rate Charged \$_____ Per night / week/ month (Not Applicable if redeeming coupon)

Coupon number _____ Pin Redemption code _____

Total \$_____ Please deduct (50%) \$_____ as deposit. (if stay date is more than 30days from booking date, otherwise full payment is required)

Date of arrival ____/____/____ Date of departure ____/____/____

Approximate arrival time from 2pm_____

Utility Charge / No *Failure to comply with the terms setout in this contract will lead to termination of stay.

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Snowy Vineyard Cottage Guidelines

Welcome! We hope you have a very enjoyable and relaxing stay at the Snowy Vineyard Cottage. Please enjoy the complimentary wine supplied.

To help ensure all runs smoothly we have a few guidelines we would like you to follow.

- Please respect our neighbor's privacy and boundaries. We have 2 neighboring homes in close proximity to the cottage. We have a map clearly outlining the Snowy Vineyard Estate boundaries for you. Please take note of this and stay within our property at all times. There are signs directing you down to the Snowy River. Please follow these.
- There are a number of farm animals on our property for you to observe. We have 2 miniature horses called Coco and Zoe. Please do not enter the paddock with the horses but feel free to pat them over the fence. There are 2 sheep in the vineyard that are very friendly (Lucy and Liam). Please ensure you close the gates if entering the vineyard. The 2 chickens are enclosed in a pen but are allowed to roam during the day. Please feel free to feed them any veggie scraps. The peacock (Andy) also roams the property and puts himself to bed high up in the trees. Please do not attempt to visit the animals on neighboring properties.
- We have supplied you with some spring water for drinking. The water from the taps is river water and is not suitable for drinking untreated.
- Please feel free to visit the Winery and Microbrewery next door during opening hours. These are 10 until 5pm Wednesday to Sunday.
- The fire place provides effective heating for the house. Wood is stored at the back door of the cottage. Fire lighters are kept in the basket next to the fire place. Please take care when lighting the fire. 2 electric heaters are also supplied if further heating is needed. Please remember to turn these off when you leave the house.
- If you need assistance or have any questions please contact David or Sue by phone : 0425 264 070 or 041 444 5688. Alternatively you may find us over at the cellar door during the day.
- There is no mobile reception at the property. The phone is available for use from the cottage but any excessive phone costs will be billed to your credit card.
- Please leave the house in an orderly state and report any breakages or problems directly to either David or Sue.
- Please leave the key in the kitchen on the hook

There is an office in the cottage which is unavailable to guests. Please do not enter this room which also an external door for use by owners.